

# *Shipping to Brazil*

## *Tips from Correios*



# Before shipping to Brazil, keep in mind that...

- Upon arrival in Brazil, all objects are inspected by the Federal Revenue Service and other agencies before formally entering the country.
  - Depending on the imported merchandise, the approval of a control body may be necessary to enter the country.
  - For that reason, it is important to check the list of prohibitions and restrictions on imports in Brazil, available on the Correios website.
  - The customs clearance process takes, on average, 3 working days to be completed.
  - In case there is a tax or service charge, the recipient has up to 30 days to make the payment through Correios's website or app.
  - Stay tuned! Correios only delivers the parcels after they are released by the inspection agencies.
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# Before shipping to Brazil, keep in mind that...

- Correios only delivers the parcels after they are released by the inspection agencies.
  - The Federal Revenue of Brazil requires the Taxpayer Identification Number (CPF) on all shipments. This number must be informed at the moment of the purchase, directly on the website of the online store, as well as a telephone number, for identification of the package on arrival in Brazil. Packages that do not contain the proper identification of the CPF are subject to return to the country of origin.
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# Shipping methods to Brazil



Compare shipping options and their features before choosing!

## Express shipping methods

### EMS (Express Mail Service)

- Faster method offered.
- Estimated delivery time (average) - 3 working days.
- Tracking of all stages of delivery.
- Proof of delivery with the signature of the recipient.
- Maximum weight of 30 kg.
- Tracking codes start with the letter “E”.

### Correios Packet Express (Brazil Direct Mail or Brazil Priority Line)

- Estimated delivery time (average) - 4 working days.
- Tracking of all stages of delivery.
- Proof of delivery with the signature of the recipient.
- Maximum weight of 30 kg.
- Tracking codes start with “IX”.

# Shipping methods to Brazil



## Standard shipping methods

### Correios Packet Standard (Brazil Direct Mail, Brazil Priority Line)

- Estimated delivery time (average) - 12 working days.
- Tracking of all stages of delivery.
- Proof of delivery with the signature of the recipient.
- Maximum weight of 30 kg.
- Tracking codes start with "NX".

### Economic Merchandise (Colis Postaux)

- Low cost.
- Estimated delivery time (average) - 12 working days.
- Tracking of all stages of delivery.
- Proof of delivery with the signature of the recipient.
- Maximum weight of 30 kg.
- Tracking codes start with "C".

### Prime Express

- Low cost.
- Tracking of all stages of delivery.
- Maximum weight of 2 kg.
- Tracking codes start with "L".

▶ *International online stores normally use the designations "Priority Mail" and "e-Packet".*

# Shipping methods to Brazil



## Economic shipping methods

### Small orders registered

- Extended delivery time.
- Limited information on delivery stages.
- Maximum weight of 2 kg.
- Proof of delivery with the signature of the recipient.
- Tracking codes start with "R".

▶ *International online stores normally use the designations "registered mail", "small parcels" and "small packets".*

# Shipping methods to Brazil



## Simple small orders

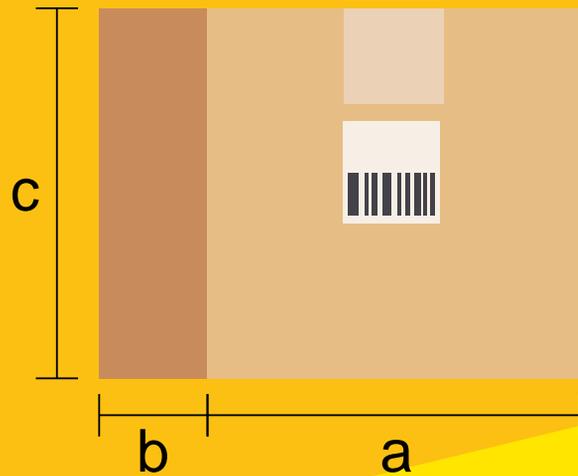
- Extended delivery time.
- No tracking.
- Maximum weight of 2 kg.
- No information on delivery stages.
- Identification codes start with “U” (used only for payment of taxes and Postal Dispatch).

▶ *International online stores normally use the designations "unregistered mail", "small parcels" and "small packets".*

- ✓ Simple small orders are not recommended for buyers who need to follow the delivery steps or to receive the order quickly.
- ✓ The modalities offered as "free shipping" usually do not include the option of tracking or do not have complete traceability.
- ✓ The longer the delivery time, the lower the freight cost usually is.

# Limits

a = length  
b = width  
c = height



## Values

Up to USD 3,000 per shipment or USD 100,000 / year

## What is the maximum weight?

30kg (EMS, Packet and Economic Merchandise)

2kg (Small Orders and Prime)

## What are the maximum dimensions?

The largest dimension cannot be greater than 1.05m

The sum of the perimeter (width + width + height + height) + length must be less than or equal to 2.00m

**Orders that do not respect the size limits will be returned to the country of origin.**

# Delivery time



## When will the order be shipped to the recipient's address?

After the confirmation of payment of taxes (when applicable) and Postal Dispatch (Import Support), and after the release by the consenting bodies, when applicable.

## What is the delivery time?

It varies according to each shipping method and the destination zip code.

See average delivery times [here](#).

*The delivery time only starts to be counted as soon as the order is shipped from the Correios International Office in Brazil.*

## How to track the order?

In the [Correios tracking system](#).

# Taxation in Brazil

According to Brazilian law, all objects are subject to taxation.

International postal shipments are cleared by the Federal Revenue of Brazil under the Simplified Taxation Regime - RTS up to the value of USD 3,000.00 per package.

In this taxation regime, there is a single tax rate for imports, being 60% of the customs value of any product.

How the tax is calculated:

The basis of calculation is: Value of goods + Shipping + Insurance.

Tax exemption is provided in the following cases:

- parcels sent from individuals and destined to individuals, whose customs value does not exceed USD 50 and are sent exclusively as gifts;
- medications for personal use;
- books.

# Taxes in Brazil



Correios acts with the Federal Revenue Service in the customs clearance of imported goods based on the Simplified Taxation Regime (RTS).



## What is customs clearance?

It is the release of merchandise by customs for entry into Brazil.



## What is RTS?

The regime adopted for customs clearance of imported international orders with a customs value of up to USD 3,000.00, upon exclusive payment of Import Tax and ICMS (when applicable).

## What is the customs value?

Value on which taxes are fixed. It consists of the purchase price + freight price + insurance value (if any).



## Who can import using RTS?

Individuals and legal entities.

## What taxes are charged on the order?

Import Tax and ICMS, when applicable.





## What are the tax rates?

Import Tax: 60% on the customs value.

ICMS: varies according to the order's destination state.

## Who charges?

Taxes are established and collected by the competent authorities, which are the Federal Revenue Service and the State Tax Authorities.

Thus,

100% of the taxes paid to Correios are passed on directly to the aforementioned legal entities.



For merchandise with a customs value greater than USD 3,000.00, Correios only executes the transport. Thus, the recipient must hire his own dispatcher so that customs clearance can be provided in these cases.

## How to pay?

Online, on the website  
Minhas Importações.



# Postal Dispatch

## Import Support

### What is it?

Import support service paid by importers for the administrative support that Correios provides to the customs treatment activities of international orders.

### What is it for?

To cover costs of activities that Correios performs and that go beyond the freight/transport of international parcels, such as, for example, x-ray inspection, collection and transfer of taxes, communication with the recipient and sender, and return to the country of origin.



# Postal Dispatch

Import Support

## How do I know if the payment is pending?

Consult the [order tracking system](#). When payment is required, the tracking system will inform “Waiting for payment of Postal Dispatch”.

## How to pay?

When clicking on “Pay” in the tracking system, the Brazilian importer is redirected to the [Minhas Importações](#) website, where the payment must be made.

## What is the deadline for payment?

30 days.

Find out more information [here](#).

# Prohibited Products

and accepted under conditions (consent)

**How do I know if a product has any restrictions for sending it by post?**

Before shipping to Brazil, check if it is allowed to import by posting the desired product in the [List of prohibited and accepted under condition objects for import.](#)

**What happens if I send a prohibited product?**

The order will not have its entry in Brazil authorized by the competent authorities.

**What does it mean to be accepted under conditions?**

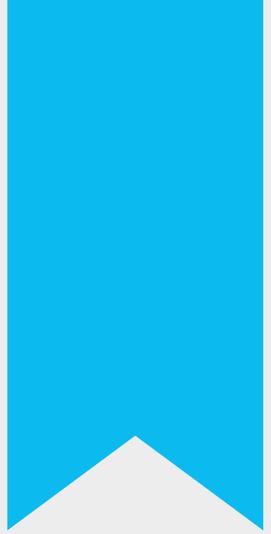
It means that the order will be evaluated by the responsible consenting bodies before entering Brazil. Examples of consenting bodies: the Army, Anvisa (National Health Surveillance Agency), Inmetro (National Institute of Metrology, Standardization and Industrial Quality), etc.



*Products accepted under conditions may be subjected to a longer inspection period.*



# Do medications pay tax?



Prescription drugs for individuals are not subject to tax.

## What information should the prescription provide?

- Information regarding the patient's name and address;
- Dosage;
- Treatment period (limited to 180 days);
- Date and signature of the responsible professional, his residential or professional address.



*The medical prescription must be written in Portuguese and affixed to the outside of the package.*

Medications for personal consumption will be allowed into the national territory in an amount and frequency compatible with the duration and purpose of use.

# Did you know?



In 2020, Correios reached 1st place in the CrossBorder and Customer Service categories in the international award World Post and Parcel, considered the “Oscar” of the Postal Industry worldwide with postal and private companies in the logistics sector, with the New Import Model (Minhas Importações) for the digital transformation it offered to all Brazilians, together with the new import services Correios Packet and Compra Fora.

Correios deliver around 300,000 international orders per day in any city or region of Brazil, allowing access to international e-commerce to all Brazilians with internet access. In November and December, this volume can reach 600,000 orders/day. Each month, about 3,000 tons of imported packages are delivered by Correios, equivalent to 3,000 popular cars.



The countries that most send orders to Brazil are China and the United States. The shipping method most used by Brazilian importers is Prime Express, which tracking code starts with the letter “L”. The fastest-growing shipping method in 2020 was the new Correios Packet service, which tracking code starts with the letters IX or NX.



To learn more, visit:

<https://www.correios.com.br/english/export-import/imports>